

ICBC & WorkSafeBC update

2022-2025 WORKSAFEBC/DOCTORS OF BC SERVICES AGREEMENT

[Click here for Agreement Highlights](#)



Are you registered with WorkSafeBC?

To learn more please refer to our physician [registration guide](#) and [video](#).

WORK SAFE BC BILLING TIPS

1. Expedited surgery

- A surgery is considered expedited if it is performed within 40 business days from the date a surgeon receives written approval for surgery from a WorkSafeBC board officer (a WorkSafeBC staff maker who has decision-making authority for the claim).
- For more information and tips on how to effectively bill and get paid for expedited surgeries click [here](#).

2. Initial expedited consultation: when to bill a 1991 fee (BCMJ article)

Some physicians report significant delays or denial of payment for their 1991 code. Labelling properly and legibility are just a few of the challenges.

For more information and ways to avoid rejection and delays with payment for the 1991 click [here](#).

Change in requirement for Record of Anesthesia

Effective immediately, Anesthesiologists are no longer required to submit a Record of Anesthesia for WorkSafeBC to process each payment, unless specifically requested by WorkSafeBC.

For WorkSafeBC related inquires:
worksafebc@doctorsofbc.ca

For WorkSafeBC claims assistance:
1 888 967 5377

FAMILY PHYSICIAN FEE INCREASES AS OF APRIL 1, 2024

Each year, ICBC adjusts the fees and benefit limits outlined in the Insurance Vehicle Regulation and the Enhanced Accident Benefit Regulation, based on the CPI. This year, the CPI increase is four percent, effective for health care services administered in April 2024.

The increased fees for family physicians is posted to the [Doctors of BC website](#) and [ICBC Business Partners Page - Physicians](#).



EARLY ACCESS CONCUSSION RECOVERY (EACR)

The purpose of the EACR Pilot is to facilitate early interdisciplinary assessment, education, reassurance, and, when indicated, intervention for customers that sustain a concussion during a motor vehicle accident.

Active EACR pilots by Health Authority:

10 in VCH **23** in Fraser Valley
8 in Interior **4** in VIHA

[ICBC Early Access Concussion
Recovery \(EACR\) Pilot](#)

REMINDER: PHYSICIAN REPORTS HAVE BEEN UPDATED

In February 2023 ICBC updated the:

- [Family Physician Standard Medical Report \(CL489\)](#)
- [Family Physician Extended Medical Report \(CL489A\)](#)
- [Family Physician Reassessment Medical Report \(CL489B\)](#)

Updated forms can be found on:

- [Pathways](#)
- [ICBC Partner Page](#)

For general questions, contact the Health Care Inquiry Unit:

- HealthCareInquiry@icbc.com
- HCIU Hours: Monday-Friday, 8:30 a.m.-4 p.m.
- Lower Mainland: 604 587 7150
- Toll-free: 1 888 717 7150

For payment related issues contact ICBC Claims Vendor Inquiry Unit:

claimsvendorinquiry@icbc.com